Concept map

MAIN Research Question

Subtopic

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What impact does diversity training have on organizational effectiveness?

- Workplace diversity
- Benefits of a diverse workforce
- Managing diversity
- Training programs

- Definition
- History
- Trends
- United States
- Foreign businesses
- Multinational corporations

- Productivity
- Problem solving
- Globalization
- Competition
- Market share

- Corporate culture
- Discrimination
- Turnover
- Litigation

- Training programs
- Diversity training
- Human resources
- Models
- Best practices
- Cost/benefit